



**Your trusted security partner**

## Company story

Founded in 2000 as a privately-owned company, Australian Electronic Maintenance Services (AEMS) is an independent, Australian-based leader in the integration of state-of-the-art access control, video surveillance and security solutions. Since its inception in Brisbane, the company has expanded nationally and today, services clients in every state of Australia.

Originally servicing the consumer electronics market, the business quickly moved to commercial security provision, in order to meet a rapidly increasing demand, as global security posture changed.

AEMS is dedicated to delivering high quality, integrated, commercial security solutions including software and hardware platforms for video surveillance, access control systems and specialised anti-theft systems, along with associated cabling infrastructure.

## Company vision

AEMS vision is very simple but very focussed.



## Company mission

AEMS mission, its reason to exist, delivers against its vision.



## Passion, focus and objective

AEMS is built around a team with a serious passion for the electronic security industry. We are focused on specifying, supplying and integrating the most appropriate and fit-for-purpose hardware and software solutions for your access control, video surveillance and anti-theft security needs.

Our objective is to help clients secure their physical environments both static or in-motion, ensuring the:

- Safety and security of their staff;
- Security of their inventory; and
- Confidentiality, integrity and availability of their business information.

We work to the legislative and regulatory frameworks which govern service provision in the security industry along with accepted practices for information security.

## What sets us apart?

There are many elements that set AEMS apart from other industry players. These include:

- AEMS provides the full vertical of services that many customers seek, without having to sub-contract or outsource components of its delivery, by retaining a tremendous breadth of in-house skills and knowledge in its workforce;
- AEMS has the capacity and experience to deliver large-scale, multi-site solutions that integrate video management, access control, anti-theft systems, intercoms, duress and alarms;
- With its own in-house IT resources, AEMS also has the capacity to liaise directly with corporate IT departments and integrate solutions with enterprise networks including interfacing with IT common services infrastructure;
- With in-house fabrication facilities, AEMS has the capacity to undertake activities such as metal working for cabinet modifications, laser cutting and laser engraving of stainless steel and production of traffolyte labels;
- A 24x7 on-call support service is available;
- A customer portal allows clients to view progress on their jobs;
- AEMS maintains a close working relationship with equipment and system manufacturers; and
- AEMS is right-sized for maintaining its dynamic and responsive approach.

## Who engages us?

AEMS delivers its services across both government and commercial sectors, covering a range of different industries. A number of these settings are highly-secured environments requiring not only uncompromising solution quality, but also highly-trusted staff and secure business processes.

AEMS also delivers its services into critical care environments where solution reliability and fast response are imperatives.

Some of the industry sectors across which AEMS provides its services are:

- Custodial environments;
- Health and hospital services;
- Cash-in-transit services;
- Energy sector; and
- Building automation.

In addition to solution delivery in these areas, with a reputation for the successful development of highly specialised implementations and bespoke solutions, AEMS is also engaged by clients with unusual requirements, seeking customised arrangements.

## Future

We are committed to continuous development in security as an active participant in the industry.

AEMS will continue to innovate through tailoring technologies for its clients and catering for special needs by in-house development of bespoke solutions and integrated deployment architectures, extending solution functionality where appropriate, with 3<sup>rd</sup> party and bolt-on solutions.

AEMS is committed to not just delivering solutions, but delivering outcomes.

As a business, we will continue to be dynamic, responsive and agile, delivering real security.

## Professional memberships

AEMS is a corporate member of:

- Australian Security Industry Association Limited (ASIAL).

## Industry licencing, registrations and certifications

AEMS have resources with a variety of industry licences, registrations, qualifications and product certifications, including but not limited to:

### Licences/Registrations

QLD Electrical Work Licence  
QLD Electrical Contractors Licence  
QLD Licence to Perform High Risk Work  
QLD Security Provider Licence  
NSW Security Industry Licence  
SA Security Agent Licence  
ACT Security Licence  
WA Security Agent Licence  
WA Security Consultant Licence  
WA Security Installer Licence  
WA Security Licence  
ACMA Registered Cabler  
White Card (Construction Safety)

### Qualifications

Cert IV in Government (Security)  
Cert IV in Security & Risk Management  
Cert III in Government Security  
Cert III in Technical Security  
Cert III in Telecommunications (Cabling)  
Cert II in Telecommunications (Cabling)

### Product Certifications

Inner Range Certified Technician  
Inner Range Certified Technician (Adv)  
Milestone Xprotect Corporate/Expert Cert  
Milestone Xprotect Professional Cert  
AXIS Certified Professional  
Fluke Certified Cabling Test Technician  
Siemon Cabling Auth Designer/Installer  
ADC Krone Master Cable Installer Cert  
ADC Krone Optical Fibre Course  
Emtelle Blown Fibre Certification  
Sirocco Blown Fibre Certification